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PATENT

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Peter K. Trzyna (Reg. No. 22,801)

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## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Inventor

William John Delinsky, Timothy James Fish, Michael D.

Morency, David Gary Walker

Serial No.

09/692,697

Filed

October 19, 2000

For

A SYSTEM FOR TRANSFERING AN INBOUND COMMUNICATION TO ONE OF A PLURALITY OF

**CREDIT-COUNSELING AGENCIES** 

**Group Art Unit** 

3691

Examiner

Hamilton, Lalita M.

MS: RCE

Commissioner of Patents

P.O. Box 1450

Alexandria, VA 22313-1450

## AMENDMENT AND RESPONSE

SIR:

In the above-referenced patent application, please enter the following amendment and consider the application in view of the amendment and the remarks set forth below. It is believed that no new matter has been added.